use&care guide



wave Ovens, Trash Compactors, Room Air Conditioners, Dehumidifiers, Automatic Washers, Clothes Dryers, Freezers, Refrigerator-F



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Before you use your range

Read this Use & Care Guide and The Cooking Guide for important safety information.

You are personally responsible for:

- Reading and following all safety precautions in this Use & Care Guide and the Cooking Guide.
- Installing the range where it is protected from the elements, and on a floor strong enough to support its weight.
- Properly connecting the range to electrical supply and grounding. (See "Installation Instructions.")
- Making sure the range is not used by anyone unable to operate it properly.
- Properly maintaining the range.
- Using the range only for jobs expected of a home range.

See "Cooking Guide" for important safety and use information.

IMPORTANT SAFETY INSTRUCTIONS



WARNING – When using your range, follow basic precautions, including the following:

- DO NOT allow children to use or play with any part of the range, or leave them unattended near it.
 They could be burned or injured.
- DO NOT store things children might want above the range. Children could be burned or injured while climbing on it.
- DO NOT allow anyone to touch hot surface units or heating elements. Dark colored units and elements can still be hot enough to burn severely.
- 4. KEEP children away from the range when it is on. The cooktop and oven walls, racks and door can get hot enough to cause burns.
- DO NOT use the range to heat a room. Persons in the room could be burned or injured, or a fire could start.

- 6. KEEP pan handles turned in, but not over another surface unit to avoid burns, injury and to help prevent the utensil from being pushed off the surface units.
- 7. DO NOT use water on grease fires. The fire will spread. Cover fire with large lid or smother with baking soda or salt.
- 8. DO NOT wear loose or hanging garments when using the range. They could ignite if they touch a hot surface unit or heating element and you could be burned.
- DO NOT heat unopened containers.
 They could explode. The hot contents could burn and container particles could cause injury.
- 10. When adding or removing food, MAKE SURE to open the oven door all the way to prevent burns.

• FOR YOUR SAFETY •

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THEY COULD IGNITE CAUSING EXPLOSION AND/OR FIRE.

- SAVE THESE INSTRUCTIONS -

Copy your Model and Serial Numbers here

If you need service, or call with a question, have this information ready:

- Complete Model and Serial Numbers (from plate just behind the oven door).
- 2. Purchase date from sales slip.
 Copy this information in these spaces. Keep this book, your warranty and sales slip together in the Literature Pac.

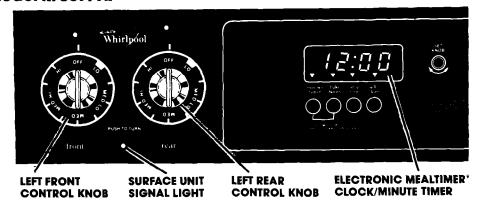
Please complete and mail the Owners Registration Card furnished with this product.

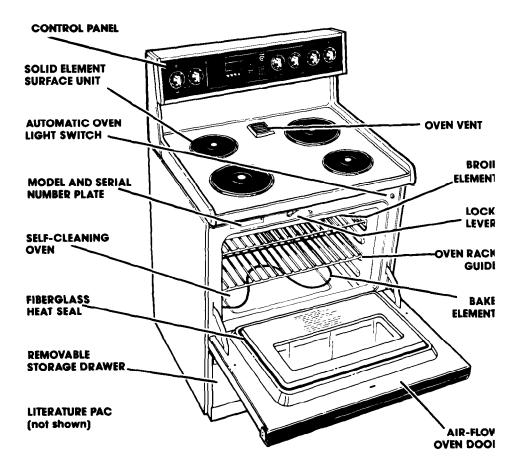
Model Number	
Serial Number	
Purchase Date	

Service Company Phone Number

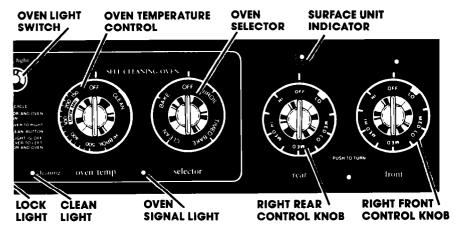
Parts and features

Model RF387PXP

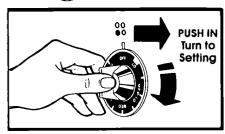




*Tmk.



Using the surface units



Control knobs must be pushed in before turning them to a setting. They can be set anywhere between HI and OFF.

Surface Unit Indicators

The solid dot in the surface unit indicator shows which surface unit is turned on by that knob.

Signal Light

One of the signal lights will glow when a surface unit is on.

WARNING: Be sure all lights are OFF when you are not cooking. Someone could be burned or a fire could start if a surface unit is accidentally left ON.

Solid Element Surface Units

Solid element surface units are made of heavy cast-iron to provide even cooking. Each surface unit has a built-in protective limiter. The limiter senses uneven cooking temperatures and automatically reduces the heat setting. The limiter will sense uneven heat when a pan boils dry, when a pan does not have a flat bottom, or when a pan is removed and the surface unit is left on.

Solid elements hold heat longer than conventional surface units. For best cooking results, use a high setting for only a very short period of time. Then use a lower setting to complete the cooking. You may want to turn the solid element OFF a few minutes before you are finished cooking.

CAUTION: Solid elements stay hot for a long time. Do not use the HI setting for long periods of time or leave pans on hot elements when cooking is done. Burned food and damage to the cookware could result.

Until you get used to the settings, use the following as a guide.

Use HI to start foods cooking; to hold a to bring liquids rapid boil; to to a boil. When start frying cooking foods, chicken or turn to a LO or MED-LO setting when sizzle starts.

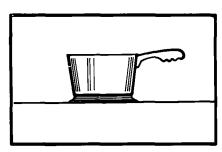
Use MED-HI pancakes. Turn to a LO or MED-LO setting when sizzle starts.

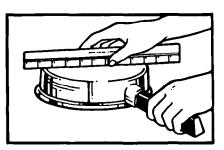
Use MED for gravy, puddings and icina; to cook large amounts of vegetables. Turn to a LO setting to finish cookina.

Use MED-LO to keep food cooking after starting it on a higher setting.

Use LO to keep food cooking after starting it on a higher setting, to keep food warm or to melt chocolate or shortening.

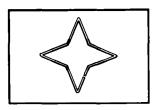
Cookware

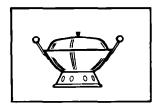


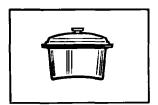


Pans should be the same size or larger than the surface unit to prevent boilovers and hot handles.

Only use pans with flat bottoms. Flat bottoms allow maximum contact between the pans and the surface units for fast, even cooking. Pans with uneven bottoms or with a raised pattern on the bottom are not suitable. Flatness of a pan can be checked by placing an edge of a ruler across it. There should not be space between the ruler edge and the bottom of the pan.







Do not use trivets, woks with skirts, or canners with concave or ridged bottoms.

NOTE: If pan bottoms are not flat, the protective limiter will sense uneven cooking temperatures and reduce the heat setting. This will result in longer cooking times.

See the "Cooking Guide" for important utensil information.

The Electronic MEALTIMER* Clock

The Electronic MEALTIMER* Clock handles many different types of functions. The following operating hints may be helpful when using the clock:

- The numbers on the display change rapidly when turning the Set Knob.
- When setting the Time-of-Day Clock, the display shows hours and minutes.





Twenty-five minutes past six o'clock.

Forty-five minutes past twelve o'clock.

- When using the Min/Sec Timer, the display shows minutes and seconds in the following sequence.
 - For settings from 1-59 seconds, each second will show in the display.







 For settings from 1-10 minutes, the display will increase in 10 second increments.







 For settings from 10-99 minutes, the display will increase in 1 minute increments.







 When using the Bake Hours and/or Stop Time, the display shows hours and minutes.





Two-hours and fifteen minutes.

Eleven-hours and fifty-nine minutes

Other operating hints may be found on page 16.

*Imk.

Setting the Electronic Clock





When you first plug in the range or if your electricity goes off for a while, each fight in the display will flash in sequence. Then, 4 eights and the Min/Sec Timer and Bake Hours signal lights will flash. The flashing means that the clock is ready to be set.



 Push in and hold both the Min/Sec Timer Button and the Bake Hours Button. "0:00" will show in the Display and the Signal Lights will go off.



2. Turn the Set Knob to set the right time of day. Turning the knob clockwise increases the numbers, while turning the knob counterclockwise decreases the numbers. The display will show the time you set in hours and minutes.

Using the Electronic Minute Timer

The Minute Timer does not start or stop the oven. It works like a kitchen timer. It can be set in minutes and seconds up to 99 minutes. You will hear beeps when the set time is up.



 Push in the Min/Sec Timer Button. The Signal Light will come on and the Display will show "0:00."



 Turn the Set Knob until the desired time shows in the Display. Turning the knob clockwise increases the numbers, while turning the knob counterclockwise decreases the numbers.

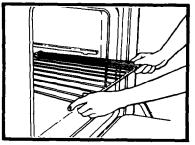


 After setting the time you want, the Signal Light will stay on and the Display will start counting down in seconds.

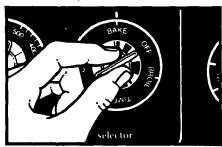


When the time is up, you will hear a beeping sound. Push the Min/Sec Timer Button to stop the beeping. The beeping will automatically stop after 1-2 minutes.

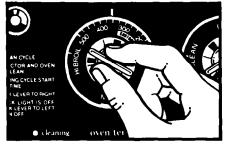
Using the Oven Controls Baking



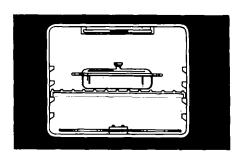
 Position the rack(s) properly before turning on the oven. To change rack position, lift rack at front and pull out. Rack(s) should be placed so the top of the food will be centered in the oven. Always leave at least 1½ to 2 inches (4-5 cm) between the sides of the pan and the oven walls and other pans. For more information, see the "Cooking Guide."



2. Set Oven Selector to BAKE.



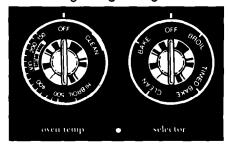
3. Set Oven Temperature Control to the baking temperature you want. The Oven Signal Light will come on. The oven is preheated when the Oven Signal Light first goes off.



 Put food in the oven. Note: Oven racks, walls and door will be hot.

During baking, the elements will turn on and off to keep the oven temperature at the setting. The Oven Signal Light will turn on and off with the elements.

The top element helps heat during baking, but does not turn red.

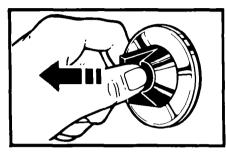


When baking is done, turn both the Oven Temperature Control and the Oven Selector to OFF.

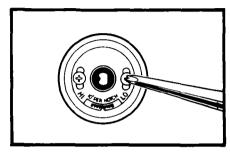
Adjusting the Oven Temperature Control

Does your oven seem hotter or colder than your old oven? The temperature of your old oven may have shifted gradually without your noticing the change. Your new oven is properly adjusted to provide accurate temperatures. But when comparing to your old oven, the new design may give you different results.

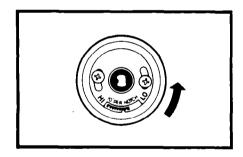
If after using the oven for a period of time, you are not satisfied with the temperature settings, they can be adjusted by following these steps:



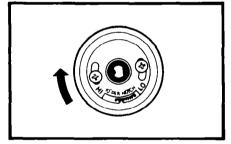
1. Pull the Oven Temperature Control Knob straight off.



Loosen the locking screws inside the control knob. Note the position of the notches.



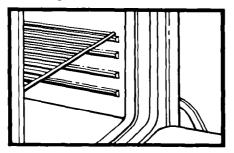
3. To lower the temperature, move a notch closer to LO. Each notch equals about 10°F (5°C).



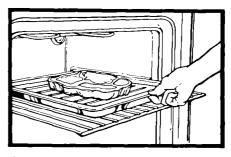
4. To raise the temperature, move a notch closer to HI. Each notch equals about 10°F (5°C).

Tighten the locking screws replace the control knob.

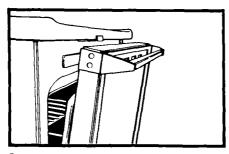
Broiling



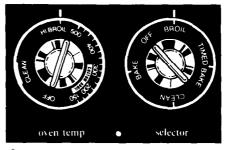
 Position the rack before turning the oven on. See broil chart in the "Cooking Guide" or a reliable cookbook for recommended rack positions.



2. Put the broiler pan and food on the rack.



 Close the door to the Broil Stop position, (open about 4 inches, 10.2 cm). The door will stay open by itself.



- Set the Oven Selector and the Oven Temperature Control to BROIL.
- When broiling is done, turn both the Oven Selector and the Oven Temperature Control to OFF.

Custom Broil

- If food is cooking too fast, turn the Oven Temperature Control counterclockwise until the Oven Signal Light goes off.
- If you want the food to broil slower from the start, set the Oven Temperature Control between 150° and 325°F (65.5° and 162.7°C). The lower the temperature, the slower the cooking.

The Oven Selector must be on BROIL for all broiling temperatures.

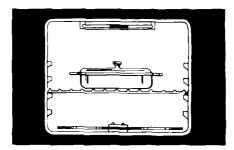
CAUTION: The door must be partly open whenever the oven is set to BROIL. Leaving the door open allows the oven to maintain proper temperatures and prevents window glass from cracking.

Using the Electronic Automatic MEALTIMER* Clock

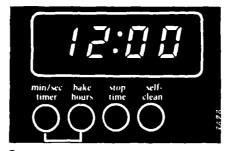
The electronic MEALTIMER* is designed to turn the oven on and off at times you set, even if you are not around.

Automatic baking is ideal for foods which do not require a preheated oven such as meats and casseroles. Do not use the automatic cycle for cakes, cookies, etc...undercooking will result.

To start baking now and shut off automatically:



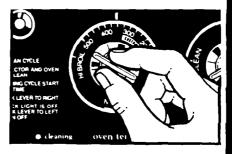
 Position the oven rack(s) properly, and place the food in the oven.



2. Make sure the clock is set to the right time of day.



3. Set Oven Selector on TIMED BAKE.



 Set the Oven Temperature Control on the baking temperature you want.



5. Set the clock for the length of baking time you want: Push in the Bake Hours Button and turn the Set Knob until the length of baking time you want shows in the Display. This example shows 2 hours, 15 minutes. Bake Hours can be set for up to 11 hours, 59 minutes.



6. The Bake Hours Signal Light will stay on and the Stop Time Signal Light will flash. The Oven Signal Light and Auto Oven Light will come on. The Display will count down in minutes. If you want to see Stop Time, push the Stop Time Button. Push the Bake Hours Button to see baking time again.



7. When the baking time is complete, you will hear a beeping sound. Push the Bake Hours Button to stop the beeping or the beeping will stop automatically after 1-2 minutes. Turn the Oven Selector and Oven Temperature Control to OFF.



8. To stop the oven before the programmed time, push in the Bake Hours Button and turn the Set Knob counterclockwise until the Display shows "0:00." The Display will return to the time of day. Turn the Oven Selector and Oven Temperature Control to OFF.

Delay start and automatic shut-off:

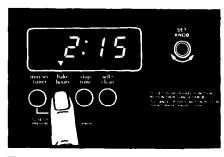
- 1. Position the oven rack(s) properly, and place the food in the oven.
- 2. Make sure the clock is set to the right time of day.
- 3. Set the Oven Selector on TIMED BAKE.
- **4.** Set the Temperature Control on the baking temperature you want.



5. Set the clock for the time of day you want the food to be done (Stop Time): Push in the Stop Time Button, then turn the Set Knob until the time of day you want the food to be done shows on the Display. This example shows six o'clock.



 The display will show the time you set. The Stop Time Signal Light will stay on. The Bake Hours Signal Light will flash.



7. Set the clock for the length of baking time you want: Push in the Bake Hours Button and turn the Set Knob until the length of baking time you want shows in the Display. This example shows 2 hours, 15 minutes. Bake Hours can be set for up to 11 hours, 59 minutes.



9. The clock automatically calculates the time to turn the oven on. At that time, the Oven Signal Light and Auto Oven Light will come on and the oven will heat. This example shows the oven on at 45 minutes past 3 o'clock.



11. To stop the oven before the preset time: Push in the Bake Hours Button and turn the Set Knob counterclockwise until the Display shows "0:00." Turn the Oven Selector and Oven Temperature Control to OFF.



8. The Bake Hours Signal Light will stay on and the Stop Time Signal Light will flash. If you want to see the Stop Time, push the Stop Time Button. Push the Bake Hours Button to see the baking time again.



10. When baking is complete the oven will shut off automatically. You will hear a beeping sound. Push the Bake Hours Button to stop the beeping. (The beeping will stop automatically in 1-2 minutes.)

Turn the Oven Selector and the Oven Temperature Control to OFF.



WARNING: To avoid sickness and food waste.

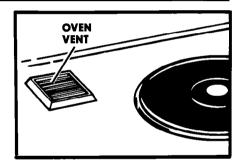
- Use foods that will not go bad or spoil while waiting for cooking to start.
- Avoid using dishes with milk or eggs, cream soups, cooked meats or fish, or any item with baking powder or yeast.
- Any food that has to wait for cooking to start should be very cold or frozen before it is put in the oven. MOST UNFROZEN FOODS SHOULD NEVER STAND MORE THAN TWO HOURS BEFORE COOKING STARTS.

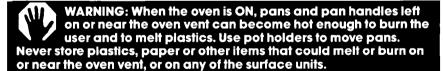
Other Operating Hints

- If you want to check what you have programmed, press the button for the function you want to check. The display will show what you have programmed for that function.
- If you want to check the time of day, press the Min/Sec Timer and Bake Hours Buttons. The display will show the time of day.
- A rapidly flashing signal light indicates an error in programming. Cancel any entries and begin again.

The Oven Vent

The oven vent is located on the center rear of the cooktop. When the oven is on, hot air and moisture escape from the oven through this vent. Poor baking can result if this vent is blocked. When using the oven, **do not** cover or place items over the oven vent.

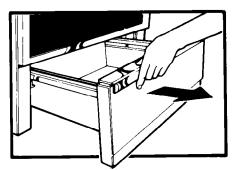




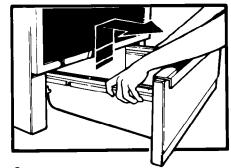
The Storage Drawer

The storage drawer is for storing pots and pans.

Removing the storage drawer

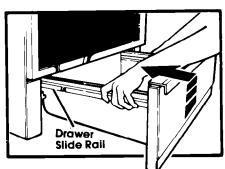


 Pull drawer straight out to the first stop. Lift front and pull out to the second stop.

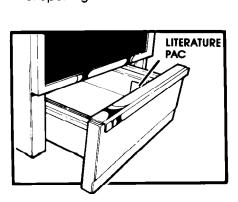


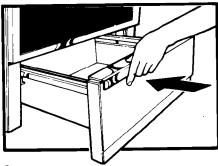
Lift back slightly and slide drawer all the way out.

Replacing the storage drawer



1. Fit ends of drawer slide rails into the drawer guides on both sides of opening.





 Lift drawer front and push in until metal stops on drawer slide rails clear white stops on drawer guides. Lift drawer front again to clear second stop and slide drawer closed.

Use & Care Guide storage

Store this booklet, along with your "Cooking Guide," sales slip and warranty in the Literature Pac, inside the storage drawer.

Optional Rotisserie

If you would like a rotisserie for your lower oven, you can order a kit (Part No. RCK-81/242985) from your Whirlpool Dealer. The kit includes easy installation instructions.

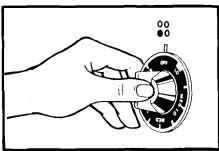
Caring for your range

Control Panel

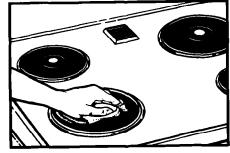


- 1. First make sure the control knobs are set to OFF, then pull knobs straight off.
- 2. Use warm soapy water and a soft cloth, or spray glass cleaner, to wipe the control panel. Rinse and wipe dry.
- 3. Wash control knobs in warm soapy water. Do not soak. Rinse well and dry.
- 4. Push control knobs straight back on. Make sure they point to OFF.

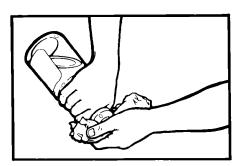
Solid Element Surface Units



WARNING: Solid element surface units do not glow red when hot. To avoid burns and possible electric shock, make sure all controls are OFF and the surface units are COOL before cleaning.



2. For best results, wipe off surface units with a damp cloth and soapy water after each use.
Burned-on food may be removed with a soapy scouring pad. The red spot in the center of the surface unit will gradually wash off. This is normal and will not affect the operation of the surface unit.



3. IMPORTANT: After cleaning, apply a thin coat of salt-free oil to the COOL surface unit, then heat 3-5 minutes. It may still smoke slightly when heated. If surface units have dark spots caused by grease and food, the oil treatment will improve their appearance but not eliminate the spots. NOTE: Optional Electrol dressing can be applied to the surface units to improve their appearance.



4. The stainless steel trim rings will gradually yellow from the heat of the surface units and pans. This is normal. The yellowing can be removed by using stainless steel cleaner or Cook Top Polishing Creme on the trim rings.

To obtain order information for Cook Top Polishing Creme (PN 814009) or Electrol dressing (PN 814030), write to:

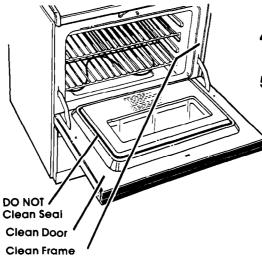
Whirlpool Corporation Attention: Customer Service Dept. 1900 Whirlpool Drive LaPorte, IN 46350

Using the Self-Cleaning Cycle

The self-cleaning cycle uses very high heat to burn away soil. Before you start, make sure you understand exactly how to use the cycle safely.

Before You Start

- 1. Clean the shaded areas by hand. They do not get hot enough during the Self-Clean cycle for soil to burn away. Use hot water and detergent or a soapy steel-wool pad on...
 - the frame around the oven.
 - the inside of the door, especially the part outside the oven seal.



DO NOT clean the fiberalass seal. DO NOT move it or bend it. Poor cleaning and poor baking will result.

- 2. Remove the broiler pan and any pots or pans you may have stored in the oven. They can't stand the high heat.
- **3.** Wipe out any loose soil or grease. This will help reduce smoke durina the cleaning cycle.
- **4.** If your oven has a rotisserie, make sure the motor socket cover is closed.
- 5. Put oven racks on the second and fourth guides. During the Self-Cleaning Cycle they will darken and become harder to slide. See tips on page 22. If you want the oven racks to remain shiny, clean them by hand.

Turn on the vent hood or other kitchen vent during the cleaning cycle. This will help remove smoke, odor and heat that are normal during the cycle.

SPECIAL CAUTIONS:

DO NOT use commercial oven cleaners in your oven. Damage to the porcelain finish may occur.

DO NOT force the Lock Lever, you could bend or break it. The lever is designed to stay locked until the oven is cool enough to safely open. Wait until it moves freely.

DO NOT use foil or other liners in the oven. During the cleaning cycle foil can burn or melt and damage the oven surface.

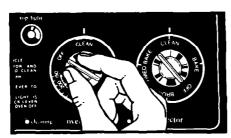


WARNING: DO NOT block the vent during the cleaning cycle. Air must move freely for best cleaning results.

DO NOT TOUCH THE COOKTOP OR OVEN DURING THE CLEANING CYCLE. THEY COULD BURN YOU.

Setting the Controls

Be sure the kitchen is ventilated during the Self-Cleaning cycle. This will help normal smoke and heat odors to disappear from the room as quickly as possible.



 Set the Oven Selector and the Oven Temperature Control on CLEAN.



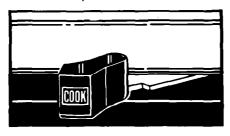
Move the Lock Lever to the Clean Position. The Clean Light will come on only when the lever is all the way to the right.



3. Push in and release the Self-Clean Button. A 3-hour Self-Cleaning cycle will be set automatically. The display will count down the time in minutes. The Auto Oven Light and Self-Clean Signal Light will stay on.

If a cleaning cycle other than 3 hours is desired, push in and hold the Bake Hours Button and turn the Set Time Knob to the new time up to 4 hours.

- Use 2 hours for light soil.
- Use 3 hours for more moderate to heavy soil.





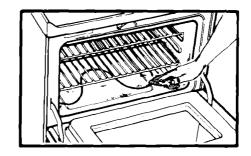
4. The Lock Light comes on when the oven temperature exceeds normal baking temperatures. The Lock Lever must not be moved and the door can't be opened when this light is on.

NOTE: The Bake Hours and Stop Time Signal lights will flash during the entire clean cycle.

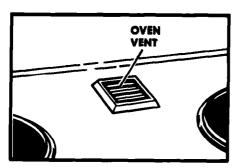
5. After the cleaning cycle is completed, the Auto Oven and Self-Clean Lights will go off. The display will show the time of day. When the Lock Light goes off, move the Lock Lever back to the Cook Position. Do not force it. Wait until it moves easily. This turns off the Clean Light. Turn the Oven Selector and the Oven Temperature Control to OFF.

continued on next page

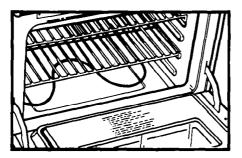
6. After the oven is cool, wipe off any residue or ash with a damp cloth. If needed, touch up spots with a soapy steel-wool pad.



Special Tips



Keep the kitchen well ventilated during the cleaning cycle to help get rid of normal heat, odors and smoke. Cleaning a very soiled oven takes longer and results in more smoke than usual.



If the cleaning cycle doesn't get the oven as clean as you expected, the cycle may not have been set long enough or you may not have prepared the oven properly. Set the cleaning time longer the next time and hand clean areas noted on page 20.

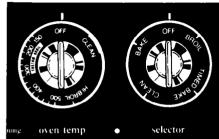


Oven racks lose their shine, discolor and become harder to slide on their guides when they are left in the oven during the cleaning cycle. To make them slide easier, polish the edges of the racks with a soapy steel-wool pad, rinse well and wipe on a thin coat of salad oil.



To stop the cleaning cycle at any time:

1. Push in and release the Self-Clean Button.



2. Turn the Oven Selector and Oven Temperature Control to OFF. When the Lock Light goes off, move the Lock Lever back to the Cook Position. DO NOT FORCE IT. Wait until it moves easily.



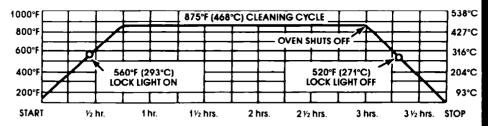
How It Works

During the self-cleaning cycle, the oven gets much hotter than it does for baking or broiling...approximately 875°F (468°C). This heat breaks up grease and soil and burns it off.

The graph shows approximate temperatures and times during a self-cleaning cycle for 3 hours.

SELF-CLEANING CYCLE - THREE HOUR SETTING

(Approximate Temperatures and Times)



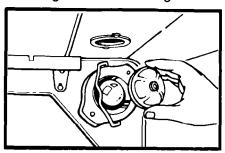
Notice that the heating stops when the 3-hour setting is up, but that it takes longer for the oven to cool down enough to unlock.

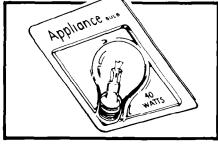
Cleaning Chart

PART	WHAT TO USE	HOW TO CLEAN
Exterior surfaces	Soft cloth and warm soapy water. Nylon or plastic scouring pad for stubborn spots.	 Wipe off regularly when cooktop and lower oven are cool. Do not allow food containing acids (such as vinegar, tomato, lemon juice or milk) to remain on surface. Acids will remove the glossy finish. Do not use abrasive or harsh cleansers.
Surface units (Solid elements)	Soft cloth and warm, soapy water. Soapy scouring pad or scouring powder.	Make sure the cooktop and the surface units are cool. Wipe off the surface unit after each use. After each cleaning, heat surface unit until dry.
	To darken surface units or to Soft cloth and salt-free oil. *Electrol dressing (PN 814030).	 remove rust spots: Make sure surface units are cool. After each cleaning, apply thin coat of oil to surface units, then heat for 3-5 minutes. Slight smoking of oil will occur. Follow the directions on the dressing. Note: This will improve surface unit appearance, but not eliminte dark spots.
Trim rings	*Stainless steel cleaner or Cook Top Polishing Creme (PN 814009).	Make sure surface units are cool. Follow directions provided with cleaner or polishing creme.
	NOTE: Yellowing of trin the surface units and	n rings is normal from heat of pans.
Broller pan and grid	Warm, soapy water or steel wool pad.	 Wash with other cooking utensils. Do not place in Self-Cleaning Oven.
Control knobs	Warm, soapy water and soft cloth.	Wash, rinse and dry well.Do not soak.
Control panel	Warm, soapy water or spray glass cleaner.	Wash, rinse and dry well.Follow directions provided with cleaner.
Oven racks	Self-Cleaning Oven cycle; Warm, soapy water or soapy steel wool pads.	 Leave in oven during Self-Cleaning cycle. Wash, rinse and dry. Use soapy steel wool pads for stubborn areas.
	when left in the self-c	s will discolor and be harder to slide leaning cycle. It you want them to stay m the oven and clean by hand.
Self-Cleaning Oven	For areas outside Self-Cleaning area use warm, soapy water or soapy steel wool pads.	 Follow directions starting on page 20, "Using the Self-Cleaning Cycle." Do not use commercial oven cleaners. Do not use foil to line the bottom of your Self-Cleaning Oven.
		*See page 19 for re-order information.

The Oven Light

The oven light will come on when you open the oven door. To turn the light on when the oven door is closed, push the **Oven Light** switch on the control panel. Push it again to turn off the light.





WARNING: To avoid possible shock hazard, turn off the electric power at the main power supply.

Remove the bulb cover in the back of the oven by pulling out and pushing the wire holder to the side. 2. Remove the light bulb from its socket. Replace the bulb with a 40-watt appliance bulb.

Replace the bulb cover and snap the wire holder in place.

Turn the power back on at the main power supply.

CAUTION: The bulb cover must be in place when using the oven. The cover protects the bulb from breaking.

NOTE: The Oven Light will not work during the self-cleaning cycle.

If you need service or assistance, we suggest you follow these five steps:

1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

If nothing operates:

- Is the power supply cord plugged into a live circuit with the proper voltage? (See "Installation Instructions.")
- Have you checked your home's main fuses or circuit breaker box?

If the oven will not operate:

- Is the Oven Selector turned to a setting (BAKE or BROIL, but not TIMED BAKE)?
- Is the Oven Temperature Control turned to a temperature setting?

If surface units will not operate or seem to cook too slow:

- Have you checked the main fuses or circuit breaker box?
- Is the surface unit control knob turned to a setting other than OFF?
- Are you using the proper cookware? See page 6.
- Do the control knobs turn?

If surface unit control knob(s) will not turn:

Did you push in before trying to turn?

If the Self-Cleaning cycle will not operate:

- Are the Oven Selector and the Oven Temperature Control set on CLEAN?
- Did you push the Self-Cleaning Button?
- Is the Lock Lever all the way to the right? (The Clean Light will come on.)

If cooking results are not what you expected:

- Is the range level?
- Are you using pans recommended in the Cooking Guide?
- If baking, have you allowed 1½ to 2 inches (4-5 cm) on all sides of the pans for air circulation?
- Have you preheated the oven as the recipe calls for?
- Are the pans the size called for in the recipe?
- Are you following a tested recipe from a reliable source?
- Do the cooking utensils have smooth, flat bottoms and fit the surface unit being used?

See the **Cooking Guide** for more information on cooking problems and how to solve them.

2. If you need assistance*...

Call Whirlpool COOL-LINE® service assistance telephone number. Dial free from anywhere in the U.S.: 1-800-253-1301

and talk with one of our trained Consultants. The Consultants can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

3. If you need service*...



Whirlpool has a nationwide network of franchised TECH-CARE® Service Companies. TECH-CARE service technicians

are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD -	ELECTRICAL APPLIANCES-
MAJOR - SERVICE & REPAIR	_ MAJOR - REPAIRING & PARTS
0	H
WHIRLPOOL APPLIANCES	WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE	FRANCHISED TECH-CARE SERVICE
SERVICE COMPANIES	SERVICE COMPANIES
XYZ SERVICE CO	XYZ SERVICE CO
123 Maple 999-9999	123 Maple 999-9999
0	R
WASHING MAC	HINES, DRYERS
	- SERVICING
WHIRLPOOL APPL	IANCES
FRANÇHISED TE	CH-CARE SERVICE
0001	IOF COMPLETED
	ICE COMPANIES
XYZ SERVICE CO	
123 Manie	

4. If you have a problem*...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Robert Stanley Division Vice President Whirlpool Corporation 2000 US-33, North Benton Harbor, MI 49022

5. If you need FSP® replacement parts*...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 2 above or call the Whirlpool COOL-LINE service assistance number in Step 3.

*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

WHIRLPOOL MICROWAVE OVEN/ RANGE PRODUCT WARRANTY

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	Replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by a franchised TECH-CARE service company.
LIMITED FOUR-YEAR WARRANTY Second Through Fifth Year From Date of Purchase	Replacement magnetron tube on microwave ovens if defective in materials or workmanship.

WHIRLPOOL WILL NOT PAY FOR

- A. Service calls to:
 - 1. Correct the installation of the range product.
 - 2. Instruct you how to use the range product.
 - 3. Replace house fuses or correct house wiring or plumbing.
 - 4. Replace owner accessible light bulbs.
- B. Repairs when range product is used in other than normal, single-family household use.
- **C.** Pick up and deliver. This product is designed to be repaired in the home.
- **D.** Damage to range product caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.
- E. Any labor costs during the limited warranty.

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your franchised Whirlpool distributor or military exchange.



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Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-In Ovens, and Surface Units, Range

